



# RE-OPENING PROCEDURES

## FACILITY ENTRY & CHECK-IN

Upon arrival and before entering the building, all guests will need to successfully complete the wellness assessment. All guests are required to wear face masks in order to enter the facility. Skaters may not enter sooner than 15 min. prior to the start of class.

## WELLNESS ASSESSMENT

All guests are required to check their temperature and watch for any possible symptoms before coming to Winter Lodge. There will be a touchless thermometer provided at check-in along with wellness assessment questions that need to be answered prior to entry. All guests will need to complete the wellness assessment each time they enter the building.

## CLASS CHECK IN

Skaters will need to check in at the front desk after successfully completing the wellness assessment. All guests will be encouraged to use the provided hand sanitizer before proceeding to the rental skate counter. All available seating will be labeled with social distance markers. Please refrain from bringing and/or leaving unnecessary items in the building.

## EXIT PROTOCOL

Parents may re-enter the facility to get their skater, once class is over, to assist with skate removal and returning skates to the front desk. Skaters and guests need to exit within 15 minutes of class completion. All guests are required to wear face masks when in the building including upon exit.

## RESTROOMS

We kindly ask that you use the restroom and wash your hands before coming to Winter Lodge. Restrooms will be available for guest use at a much lower capacity to allow for safe social distancing.

## GUEST HAND SANITIZING

Each guest will be encouraged to use hand sanitizer before entering and exiting the facility. Multiple hand sanitizer stations will be available throughout the facility for guest use.

## CLEANING PROCEDURES & DRINKING FOUNTAIN

As always, hospital-grade disinfectant will be used on all hard surfaces and high-touch surfaces regularly throughout the day. The facility will undergo a deep sanitizing at the beginning and end of each day. Rental skates will be sanitized after each use and disposable socks will be provided with each pair. The drinking fountain will not be available for use. However; the bottle re-filling station will be available for guest's personal water bottles.

## STAFF PROTOCOLS, HAND WASHING/SANITIZING

Staff will be required to wash hands and/or sanitize before each class. Face masks will be worn by all staff in the building at all times and outdoor when social distancing is not possible. All staff will be trained on our updated procedures and will adhere to mandatory self-health checks. Should symptoms arise, they will be required to stay home.